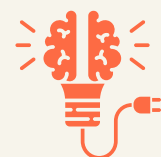


FEEDBACK+ DENVER

Learning in Community Geography in Community Giving in Community



THEME: FEEDBACK IN COMMUNITY



Tracks

Learning in Community – Too often, organizations conduct listening and feedback activities in a silo. While they are learning from community, that learning isn't always with community or shared across community. This track will explore how we can learn together in community through new ways of understanding through listening, sharing feedback data across organizations, and collective action.

Geography in Community – Often, our communities are defined and delineated by geographic lines. However, sharing space doesn't mean people within a physical space share the same experiences, needs, or opinions. Geography and the way power is exercised in decisions over resource use can put people in conflict with each other, as we've seen in issues that arise around the rural/urban divide, housing crisis, and climate change. At the same time, geographic boundaries can also impact how listening and feedback conversations are structured and whose voices are heard and prioritized. This track explores how feedback and listening can help us understand and address these conflicts when they come up.

Giving in Community – A shift in how individual and institutional supporters interact with communities has been growing over the last few years. The philanthropic sector has been experimenting with new ways to cede power to communities at the heart of their work through practices such as participatory grantmaking, listening tours, and advisory committees. At the same time, long-standing ways of giving that allow communities to find and carry out their own solutions, such as mutual aid, crowdfunding, and community philanthropy, have gained more prominence. This track will explore how listening and acting on feedback is supporting a shift toward more responsive giving to and within communities.



Event Agenda

Feedback+Denver

Wed, May 15, 2024

8:00 AM - 9:00 AM

Breakfast Tables

Meet Your Host: Breakfast Chat with Feedback Labs! (Table 1)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speaker: Alexis Banks

Centering Feedback at the Heart of Innovation (Table 2)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speaker: Beth Campbell (she/her)

Missing Link | What's Missing in Conversations About Nonprofit Feedback Practices? (Table 3)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speaker: Michael campbell

Feedback From Your Neighbors (Table 4)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speaker: Deborah Tien

Empowering Local Changemakers: GlobalGiving's Innovative Approach to Philanthropy (Table 5)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speaker: Victoria Mendez

Vijana Amani Pamoja "Secure Futures" Project (Table 6)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speaker: Enouce Ndeche

9:00 AM - 10:15 AM

Opening Plenary

Location: Turnhalle (250)
Speakers: Annie Grier, Ernest House, Jr., Nathaniel Heller ; Moderator: Gemara Gifford

10:15 AM - 10:45 AM

Break

10:45 AM - 12:00 PM

Breakout Session

Canvassing and Feedback: How a Local Community Foundation Used an Innovative Partnership to Inform Policy Recommendations

10:45 AM - 12:00 PM
Location: Turnhalle (250)
Speakers: Christina Walker (she/her), Kate Stigberg, Nazia Hasan (she/her), Sarah Hughes (she/her), Sylvie Lerner

The Giving Project: Engaging with Community Partners to Disrupt Traditional Philanthropic Practices

10:45 AM - 12:00 PM
Location: King 210
Speakers: Alison Carlman, Donna Chrisjohn (winyan/she/her), P. Barclay Jones

Caring Cities: Local Governments Learning from the Caregivers Who Sustain Our Communities

10:45 AM - 12:00 PM
Location: King 211
Speakers: Lulu Mickelson (she/her), Rachel Klein Bocarsly, Camilo Jáuregui Tous, Mariana Ines Calcagno

Building Trust in a Virtual Environment Through Feedback Loops

10:45 AM - 12:00 PM
Location: King 212
Speakers: Ángela Serrano (she/her), Rachel Dickinson

Closing the Loop: How SMS Surveying Technology Can Revolutionize Referrals

10:45 AM - 12:00 PM
Location: King 213
Speakers: Kasey Harlos (she/her), Nate Mandel (he/him), William Dowling (he/him)

12:00 PM - 12:30 PM

Networking & Pick Up Lunch

Location: Turnhalle (250)

12:30 PM - 1:45 PM

Listening to Meet Community Needs

Location: Turnhalle (250)
Speakers: Ben Jacobs, Mark Donovan (he/him), Roberto Meza, Tatiana Hernandez (she/her/ella)

1:45 PM - 2:00 PM

Break

2:00 PM - 5:00 PM

LabStorms

Advancing Vaccine Equity through Authentic Community Engagement with SE2

2:00 PM - 5:00 PM
Location: 2250 S Delaware St, Denver, CO 80223
Speakers: Alvina Vasquez, Catrice Lyons (she/her), Graciella Saucedo-Rivera, Mikhail Talley

Integrating Feedback Loop Practices to Inform and Cultivate Equitable and Resilient Local Food Ecosystems - Ag & Food Lab

2:00 PM - 5:00 PM
Location: 5080 Paris Street, Denver, CO 80239
Speakers: Eileen O'Rourke, Roberto Meza

Enhancing Community Engagement and Services for American Indian and Alaska Native Families - Denver Indian Health and Family Services

2:00 PM - 5:00 PM
Location: 2880 W Holden Pl, Denver, CO 80204
Speaker: Shelly Solopow

Navigating Sustainability and Stakeholder Engagement - Auraria Campus Sustainability Project

2:00 PM - 5:00 PM
Location: Zenith
Speaker: Cassy Cadwallader (she/her)

Peacebuilding to Increase Funder-Nonprofit Collaboration for Collective Impact - Philanthropic Partnership Workshops

2:00 PM - 5:00 PM
Location: Turnhalle (250)
Speakers: Andrew Spector (he/him), Jake Wild Crea (he/him)

4:30 PM - 7:00 PM

Reception

Location: Turnhalle (250)
Speakers: Cetan Wanbli Williams, Johnny McCraigie, Marie Yellow Hawk, Perry Yellow Hawk, Harry Teller, Harriett Teller

Thu, May 16, 2024

8:00 AM - 9:00 AM

Breakfast Tables

Strategy for Breakfast: help set Feedback Labs' priorities for the next three years (Table 1)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speaker: Megan Campbell

Developing New Ways of Working at a Global Organization (Table 2)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speaker: Luke Heinkel

Centering BIPOC Voices in a Collective Space (Table 3)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speakers: Chris Talbot-Heindl, Dana James (she/her)

Deep Dive Into Feedback: What does it do and how do different actors benefit from feedback? (Table 4)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speaker: Juan Clavijo

Overview of One Foundation's Field Based Staffing Endeavors (Table 5)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speaker: Sarah Moody (she/her)

Feedback for Participatory Philanthropy (Table 6)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speaker: Garrett Blaize

Breakfast Chat with Listen4Good (Table 7)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speakers: Alexa Cares (she/her), Alicia Perez (she/her), Valerie Threlfall (she/her)

Empowering Citizen Voice; Generating Community Feedback at Scale (Table 8)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speaker: Bruce Sherman

9:00 AM - 10:15 AM

How Perspectives on Community Shape Giving

Location: Turnhalle (250)
Speakers: Brittany Schulman (she/her), Chantias Ford (she/her), David Portillo, Kelsey Simmons

10:15 AM - 10:45 AM

Break

10:45 AM - 12:00 PM

Breakout Session

Shifting Decision-Making to Affected Communities Through Participatory Grantmaking

10:45 AM - 12:00 PM
Location: Adirondacks (440)
Speakers: Alece Montez, Allia Alrodan, Kristi Petrie

From Consumers to Owners of Development

10:45 AM - 12:00 PM
Location: Baerresen Ballroom A (320)
Speakers: John Hecklinger, Rituu B Nanda (she/her)

Inclusive, Equitable Approaches to Centering Community Voice in Neighborhood Revitalization Planning and Evaluation

10:45 AM - 12:00 PM
Location: Turnhalle (250)
Speakers: Juan Clavijo, Rachel Dahlke (she/her)

Ceding Power Towards Justice-Based Grantmaking

10:45 AM - 12:00 PM
Location: Baerresen Ballroom B (320)
Speakers: Brittany Schulman (she/her), Carly Hare (she/her/tsápaat), Dana Arviso (she/her)

How to Make Feedback a Sticky Practice

10:45 AM - 12:00 PM
Location: Baerresen Ballroom C (320)
Speakers: Alicia Perez (she/her), Kristen Culliney (she/her), Valerie Threlfall (she/her)

12:00 PM - 12:30 PM

Networking & Lunch

Location: Turnhalle (250)

12:30 PM - 1:45 PM

Movement Makers Lunch

Location: Turnhalle (250)
Speakers: Brenda Sears, Councilwoman Shontel Lewis (she/her), Jordan Reeves

1:45 PM - 2:00 PM

Break

2:00 PM - 3:15 PM

Breakout Session

Horizontal Development: Examining Power and Privilege in Giving

2:00 PM - 3:15 PM
Location: Baerresen Ballroom B (320)
Speaker: Shonali Banerjee

Prioritizing Diverse Perspectives for Greater Impact: Engaging Deeply With Community

2:00 PM - 3:15 PM
Location: Adirondacks (440)
Speakers: Melissa Luna (she/her), Nick Stuber (he/him), Sarah Courtney Haberberger, Tish Johnson-Jones (she/her)

Blocks, Biases, and Beliefs: Interrogating Our Listening and Feedback Practices from Self to Systems

2:00 PM - 3:15 PM
Location: Baerresen Ballroom C (320)
Speakers: Kate Loving, Neriél David Ponce

Listen Up: Engaging Disability Advocates to Advance Racial Equity

2:00 PM - 3:15 PM
Location: Turnhalle (250)
Speakers: Gail Fuller, Razz Sharpless (she/her), Sarah Napoli

Shifting Power, Transforming Systems, Healing Harms: Centering and Listening to Community

2:00 PM - 3:15 PM
Location: Baerresen Ballroom A (320)
Speaker: Tanya Tucker (she/her)

3:15 PM - 3:45 PM

Break

3:45 PM - 5:00 PM

From High Tech to No Tech: New Ways of Learning With Community

Location: Turnhalle (250)
Moderator: Benny Samuels ; Speakers: Kelly Zunkiewicz (she/her), Sabrina Hargrave, Valerie Threlfall (she/her)

Fri, May 17, 2024

8:00 AM - 9:00 AM

Breakfast Tables

Feedback in Action (Table 1)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speaker: Austin Long

Building Feedback Infrastructure (Table 2)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speakers: Julia Bieniek (she/her), Laura Andes (she/her)

Stressed About Surveys? (Table 4)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speaker: John Ferguson

Connecting Minds, Empowering Communities: Community-Engaged Research and Feedback in Academia (Table 5)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speaker: Chelesa Holden

A Feedback as Data Approach for Effective Grantmaking (Table 6)

8:00 AM - 9:00 AM
Location: Turnhalle (250)
Speakers: Christian Medina, Megan Campbell

9:00 AM - 10:00 AM

Feedback Future: Youth Voices and Vision for Social Impact

Location: Turnhalle (250)
Speakers: Allia Alrodan, Ayanna Mackey (she/her), Dasia Peters ; Moderator: Garrett Blaize

10:00 AM - 10:15 AM

Break

10:15 AM - 11:15 AM

Breakout Session

Lifting the Voice of Community in Grantmaking

10:15 AM - 11:15 AM
Location: Baerresen Ballroom C (320)
Speakers: Kindle Morell (she/her), Lorez Meinhold, Raymael Blackwell

How We Adapt to Lessons from Communities

10:15 AM - 11:15 AM
Location: Adirondacks (440)
Speakers: Philip Farrell (he/him), Qais Abazli

Human-Centered Design: Congreso's Journey through the Intersection of Non-Profit Funding and Client Experience

10:15 AM - 11:15 AM
Location: Baerresen Ballroom A (320)
Speakers: Brendan Conlin, Jamie Hughes (she/her), Raven Rivera (she/her)

Mile High, Blue Sky: Telling the Story of the Last Six Years of Feedback

10:15 AM - 11:15 AM
Location: Turnhalle (250)
Speakers: Bradley Dudding (he/him), Laura Andes (she/her), Megan Campbell, Valerie Threlfall (she/her)

AI and Feedback: Good and Bad Tools and Use Cases

10:15 AM - 11:15 AM
Location: Baerresen Ballroom B (320)
Speakers: Cathy Richards (she/her), Marc Maxmeister (he/him)

11:15 AM - 11:30 AM

Break

11:30 AM - 12:30 PM

Closing Plenary

Location: Turnhalle (250)
Moderator: Gemara Gifford, Tara McLain Manthey

Summit Advisory Committee



Benny Samuels
(she/her)

AYA Foundation

Benny is an independent change-maker who supports grassroots nonprofits with operations capacity and strategic thought-partnership. Through her firm, Imaginable, Benny deploys her skills and knowledge in communications, operations, program management, and fundraising in service of grassroots nonprofits and their leaders. The idea behind imaginable is to break the cycle of limited and amateur support that is typically offered to grassroots organizations, and replace it with skilled, experienced capacity support aimed at lifting leaders and scaling their vision.



Lindsay Church
(they/them)

*Minority Veterans of
America*

Lindsay Church (they/them) is **MVA's** Executive Director and Co-Founder and has nearly a decade of experience rooted in veteran's advocacy and grassroots organizing. They have facilitated agency-wide cultural competency trainings and assessments to ensure organizations and governmental entities are able to serve their minority and veteran constituencies effectively and efficiently. Their previous appointments include LGBTQ Commissioner for the City of Seattle, Co-Chair of Congresswoman Suzan DelBene's (WA-1) Veterans Advisory Council, and they have participated in Armed Forces Academy selection for Congresswoman Pramila Jayapal's (WA-7). Lindsay is a veteran of the U.S. Navy, where they served as a Cryptologic Technician Interpretative.



Julie Reiskin
(she/her)

*Cross Colorado-
Disability Coalition*

Julie Reiskin is the Co-Executive Director of the **Colorado Cross-Disability Coalition** (CCDC). CCDC advocates for social justice for people with all types of disabilities. CCDC is a leading disability rights organization whose unique model of blending legal and non-attorney advocacy has achieved results for thousands of Coloradans with disabilities. With a motto of "Nothing About Us Without Us—Ever", CCDC has led the way in citizen or "client" engagement, and CCDC-trained advocates permeate the Colorado public policy arena. CCDC and Reiskin assist other organizations with assuring real and meaningful participation by "clients" at all levels. Through CCDC and the disability community, Ms. Reiskin has gained expertise in nonprofit accountability and best practices, publicly funded long-term community-based services, disability rights law, public benefits and the intersectionality of systemic and individual advocacy. In 2010, Ms. Reiskin was appointed by President Obama to serve on the Board of Directors of the Legal Services Corporation as the client representative. In 2018, she was elected to serve on the Board of the ACLU of Colorado and is currently Chair of the Board. She is also a member of the Board of Trustees for the Denver Foundation and Treasurer of the National Pain Advocacy Center. Ms. Reiskin is an adjunct faculty member at the University of Denver at the Graduate School of Social Work acting as a field liaison and teaching macro practice social work. Ms. Reiskin provides consulting with organizations seeking to improve, expand or enhance their ability to effectively practice real and meaningful client/constituent engagement at all levels of the organization. She also helps organizations develop disability cultural competence and understand the intersection of ableism with racism and other forms of oppression. She has her MSW and BS from the University of Connecticut.

Summit Advisory Committee



Rod Jacobs (he/him)
*Native Americans in
Philanthropy*

Rod Jacobs (Anishinaabe, Bkejwanong First Nation) brings a wealth of experiences from across North America. Most recently, Rod was the Assistant Director of Leadership Gifts at Vassar College, which included building relationships with alumni and their philanthropic values/interests. He has also worked in development and program management roles with Big Brothers Bigs Sisters of Washtenaw County, North American Indigenous Games, Congress of Aboriginal Peoples, Aboriginal Sport Circle, and Native Women's Association of Canada. In addition, Rod enjoys facilitating transformative conversations using techniques from traditional Indigenous practices, Technology of Participation, and Liberating Structures. Rod holds a bachelor's degree in Business Management from Cleary University with a Master's in Organizational Leadership from Colorado State University Global. He has also completed graduate certificate programs in Facilitation from Eastern Kentucky University and Sports Business Management from Algonquin College. Rod lives in Poughkeepsie, New York, with his wife, the traditional territory of the Munsee Lenape people.



Rachel Griego (she/her)
*Latino Community
Foundation of
Colorado*

Rachel Griego is the Senior Vice President of Community Innovation and Strategic Partnerships for the **Latino Community Foundation of Colorado** (LCFC). She has worked in the non-profit sector for more than 20 years in Los Angeles, Washington, DC and presently Denver. Prior, Rachel worked in government and for the largest national Latino civil rights organization UnidosUS (formerly NCLR), served as a political appointee for the Obama Administration at the U.S. State Department in the Dominican Republic and served the Clinton Administration at the Department of Labor, Women's Bureau. Rachel graduated from California Polytechnic University San Luis Obispo with a degree in Political Science. She is a Lideramos Fellow and recent recipient of the Unsung Heroine Award from Latinas First Foundation. She lives in Denver and is the proud mother of her son Luca.

Summit Venue



Feedback Labs hosted the 2024 Summit at The Tivoli, part of the Auraria Higher Education Center in Denver, Colorado. The Tivoli, a Denver landmark since 1870, is listed on the National Register of Historic Places and serves as a Student Union to three separate and distinct institutions: Community College of Denver, Metropolitan State University of Denver, and the University of Colorado Denver.

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Land Acknowledgement

We honor and acknowledge that the Auraria Higher Education Center is on the traditional territories and ancestral homelands of the Cheyenne and Arapahoe Nations. This area was also the site of trade, hunting, gathering, and healing for many other Native Nations: The Lakota, Ute, Kiowa, Comanche, Apache, Shoshone, and others.

We recognize the Indigenous peoples as the original stewards of the land, water, plants, and animals who called this place home. As these words of acknowledgment are spoken and heard, the ties that these nations have to their traditional homelands are renewed and reaffirmed. Let us also acknowledge the painful history of genocide and forced removal. We respect the many diverse Indigenous peoples still connected to this land on which we gather. We pay our respect to them and give thanks to all Tribal Nations and the ancestors of this place.

We also want to recognize the community and families of Auraria who lived, worked, and worshipped at Auraria. The decision to provide this sacred land in order to create a permanent home for Community College of Denver, Metropolitan State University of Denver, and University of Colorado Denver was a difficult one. Let us honor the families of Auraria and their generous contribution, which made this public campus of higher education possible to benefit so many.

